

INVITED SPEAKER

ARINAWATI AYOB

CHIEF LIBRARIAN

UNIVERSITI SAINS MALAYSIA

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EDUCATION

- **1989 – 1991** Asasi Sains, Universiti Malaya
- **1991 – 1995** BSc (Hons) Botany, Universiti Malaya
- **1996 – 1997** Postgraduate Diploma in Library Science, Institut Teknologi Mara
- **2008 – 2013** Master of Library & Information Science, Universiti Malaya

PROFESSIONAL EXPERIENCE

- **Chief Librarian** (Grade VU7) | 2023 – Present
- Senior Deputy Chief Librarian (Grade S54) | 2022 – 2023
- Deputy Chief Librarian (Grade SS2) | 2018 – 2022
- Assistant Chief Librarian (Grade S48) | 2015 – 2018
- Senior Librarian (Grade S44) | 2007 – 2015
- Librarian (Grade S41) | 1997 – 2007

WORK EXPERIENCE

- **2023 – Present** Chief Librarian
- **2022 – 2023** Senior Deputy Chief Librarian, Service Management Section
- **2020 – 2022** Deputy Chief Librarian, Head, Administration & Corporate Division
- **2018 – 2020** Head, Engineering Library
- **2016 – 2018** Head, Serials Division
- **2011 – 2016** Head, Acquisitions Division
- **2008 – 2010** Study Leave, Universiti Malaya
- **2007 – 2008** Head, Serials & Documents Division
- **1997 – 2007** Librarian, Reference & Research Division

With more than **28 years** of experience in academic librarianship and higher education, I have progressed through a series of leadership roles at Universiti Sains Malaysia. Experienced in reference and research services, acquisitions & serials management, corporate & library service management. Currently serving as the Chief Librarian, I lead strategic initiatives in library collection development, research support services, strengthening Open Science initiative in the university, library quality management system, and institutional partnerships. The following are selected highlights of my recent and past professional activities.

Chief Librarian Strategic Leadership

- Led university publication report, including publication verification, MyRA reporting, and enhancement of institutional publication dashboards in ePublication system.
- Spearheaded Open Science initiatives through OpenData@USM platform and cross-functional collaboration with researchers and research offices.
- Expanded Open Access publishing opportunities through transformative agreements with international publishers.
- Led Corporate Social Responsibility (CSR) initiatives in collaboration with schools, focusing on library collection development, learning space enhancement, and reading promotion to raise the profile of the librarianship profession.

Professional Development and Industry Engagement

- Experienced as member of the Malaysian Online E-Resources Consortium (MOLEC), collaborating on information and best practices related to electronic database subscriptions among Malaysian public university libraries (2007–2008, 2016–2017).
- Member of the ASEAN University Network Inter-Library Online (AUNILO), regularly participating in the university libraries across the ASEAN region.
- Member of the Cambridge Asia Library Advisory Board (CALAB), Cambridge University Press (2012–2014). Participated in regional discussions on library collection development and shared best practices with library leaders across Asia. Attended advisory meetings hosted by:
  - The University of Hong Kong (2012)
  - National Taiwan University (2013)
  - Shanghai Jiao Tong University, China (2014)

Research and Publication

- Completed a Master's dissertation titled "An Assessment of the Effectiveness of Library Resources and Services in Supporting Researchers' Information Needs", Universiti Malaya (2013).
- This study involving 108 Universiti Sains Malaysia (USM) researchers to identify opportunities for enhancing library services and resource development.
- Presented the research findings at the National Academic Library Seminar organised by the Library Association of Malaysia (2011), contributing to national discourse on academic library development.
- Published research indexed in Google Scholar, with citations reflecting its contribution to the field of library and information science.

User Education Training and Academic Support

- Contributed to the development and implementation of the university's first information literacy user education modules, strengthening students' academic research and information skills (2000).
- Designed and delivered training programmes and workshops for EndNote via the Web of Science subscription, enhancing research productivity and reference management practices (2005).

Quality Management and ISO Leadership

Held various leadership positions within the MS ISO 9001-certified Library Quality Management System, including:

- **Document Controller** (2004 – 2006)
- **Electronic Document Controller** (2006 – 2007)

Community Service and Social Impact

- Contributed as a Committee Member of Library Services for Special Needs Groups, Library Association of Malaysia (2011–2015), advancing Braille literacy initiatives for visually impaired communities in Penang and Kedah.
- Established strategic collaborations with public libraries and community stakeholders to develop Braille Quran learning programmes, promoting inclusive access to religious and literacy resources.